



National Finance Center Customer Notification

Date of Notification: November 19, 2010

Subject: National Finance Center Telephone Outage

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) telephone system will be unavailable beginning 12 p.m. Saturday, November 20, 2010, through 12 p.m. Sunday, November 21, 2010. The Operations and Security Center (OSC) can be reached by the following numbers 504-255-4328, 504-255-4345 and 800-767-9641. The OSC will be available and can be reached during the entire period.

Once the phone upgrade has completed, Sunday November 21, 2010, at 12 p.m., please use the regular phone number for OSC (504-426-6435).

If you have any questions regarding this notification, please contact NFC Client Management Branch at customer.support@usda.gov.

DRA/M6-11-015/020

“Tip of the Week”

The U.S. Department of the Treasury no longer issues paper savings bonds through federal payroll savings plans. Employees who wish to participate in purchasing savings bonds electronically may do so by enrolling in the electronic bond program via Treasury Direct (www.treasurydirect.gov).